

July 29, 2020

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To: My Health LA (MHLA) Enrollment Entities

**NOTICE OF EXTENSION OF  
ACCESS AND USE AGREEMENT REGARDING ONE-E-APP  
TEMPORARY WAIVER TO ALLOW REMOTE ENROLLMENT,  
RE-ENROLLMENT, AND RENEWAL ACTIVITIES**

To comply with the Los Angeles County's (County) current "Safer at Home" order, the Department of Health Services is hereby extending the term of the subject temporary waiver until further notice. The County will provide a 30-day notice prior to the expiration of the temporary waiver.

The waiver will continue as specified in the letter issued on May 11, 2020, allowing enrollment, re-enrollment, and renewal activities to be performed remotely rather than in-person for MHLA Participants. Effective August 1, 2020, the revised Temporary MHLA Enrollment/Renewal Form (attached) is required for such activities. **NOTE:** The previous Form will no longer be accepted.

Except as expressly provided in the waiver and this extension, all other terms and conditions of the Agreement shall remain in full force and effect.

If you have any questions, you may contact Anna Gorman, Director of Community Partnerships & Programs, My Health LA at (626) 525-5396, or at [agorman@dhs.lacounty.gov](mailto:agorman@dhs.lacounty.gov).

JCA:el

Attachment